



VA Member Handbook transportation addendum

We recently made updates to our Virginia Member Handbook. Please read the information below.

Non-emergency medical transportation services

We have updated our transportation vendor to SafeRide, but please note there are no changes to your benefits.

Page 11

UnitedHealthcare Community Plan's transportation services number is **1-888-462-6049**, TTY **711**. To check on the status of a schedule ride, please call Ride Assist at **1-833-215-3885**.

Page 16

The transportation number on the ID Card on this page is now **1-888-462-6049**.

Page 28

Non-emergency medical transportation

You must call **1-888-462-6049** before your appointment to be eligible for reimbursement. Additional information related to the mileage reimbursement program can be found at <https://www.saferidehealth.com/united>.